



Mahdiyeh educational medical center

The process of admitting patients to clinics



1. Receiving an appointment from the reception appointment kiosk

**Choose the menu, I have already made an appointment (telephone/internet/app reservation): Clients who have already made a telephone/online reservation and have a follow-up code must enter the follow-up code/national code and receive a printout of the receipt for the appointment and the clinic.

⊕ Coming earlier than the time announced on the phone will not affect the visit time in any way.

⊕ A delay of more than 30 minutes after the time announced on the phone will cause your appointment to be cancelled.

*I don't have a previous appointment menu selection: In-person clients who have not made a phone/internet reservation in advance can receive an appointment bill if they have an empty appointment according to the clinic/specialty.

2. Refer to the reception unit of the clinics located in the lobby of the center according to the call for an appointment (priority is to admit non-attending patients)

According to the call of the number obtained from the appointment kiosk, the clients go to the reception counter and after accepting and receiving the clinic file, wait for the cashier's call and after receiving the cashier's bill, go to the clinic and go to the doctor's room for a visit according to the call of the clinic. They refer

3. Refer to the relevant clinic

Tips and standards:

Carry with you when visiting the clinic

(**Iranian citizens**): National card or birth certificate with the patient's national code

(**Non-Iranian citizens - FIDA code**): Passport or residence card or census card with FIDA code and credit card

is required.

Other identification documents such as certificate / insurance booklet / contract / promissory note etc. for acceptance

It is not acceptable.

Mother and baby insurance for clinic services is not acceptable in all health insurances.

What disease do you have? Refer to the relevant clinic:

Row	clinic	Sickness
1	Gynecology	Tumors and diseases of women - prolapse of the bladder and uterus - cancer of the uterus and appendages - ovarian cyst - pelvic infection - bleeding and...
2	Pregnancy	All patients who have had an ultrasound scan and the pregnancy of a live fetus is confirmed - gestational diabetes - pregnancy blood pressure - fetal growth health check - pregnant thyroid -
3	Infertility	People who have been pregnant for 6 months to a year and have not been pregnant - Repeated abortion - People who have not been pregnant for a long time between two pregnancies - To determine gender under special conditions
4	Postpartum care and follow-up	Control and check problems up to 40 days after delivery
5	Floor and pelvic disorders	Pelvic organ prolapse and bladder or bowel control problems as a result of uterine prolapse
6	Menopause	Problems before and after menopause - vaginal dryness -
7	Pediatrics	All children's diseases - baby's weight - determination of baby's blood yellowness
8	infants	Child development disorders - Congenital malformation - Leukemia - Metabolic disease
9	Pediatrics Cardiac	Premature and Premature Infants- echocardiography of infants and children under one year of age
10	infants Cardiac	Referral at 13 weeks for pregnant mothers who are seen in screening for heart problems (recommendation of perinatologist) - twin or multiple pregnancy

Row	clinic	Sickness
11	Cardiovascular	Angina-chest pain-stroke-heart palpitations-heart failure and high blood pressure-heart diseases
12	Breast	Examination of breast lumps for referral to the relevant specialist
13	Neurology	MS-epilepsy and convulsions-headache-Parkinson's-vertigo-myasthenia gravis-imbalance-Gulain Barre-stroke
14	General surgery	Anal diseases - Breast and armpit diseases - Hernia - Fissure fistula - Fissure - Hemorrhoid - Pilonidal cyst - Intestinal mass - Abdominal pain - Gallstones - Skin lesions - Hydatid cyst
15	Plastic Surgery	Breast reduction - Breast prosthesis - Abdominal reduction - Abdominal suction - Eyelid droop removal - Cheek and lower lip fat injection - Nose reduction - Nose retouch - Scar removal -
16	Urology	Cystoscopy - lack of urinary control - circumcision - kidney stones and ureters - burning and frequent urination - bladder prolapse
17	Internal	Cold diseases - Anemia - Thyroid - Respiratory tract infection - Blood sugar control - Muscle and bone pains - Stomach and stomach problems -
18	Physical medicine and rehabilitation	All muscle and bone diseases except for fractures - Musculoskeletal pains - Nerve and muscle taping - Acupuncture - Visit after bone densification -
19	Diabetes	Diabetes - decrease in blood sugar - increase in blood sugar
20	infectious	- Infections - Influenza - Meningitis - Cellulitis - Tetanus - Fever and body pain - Sore throat - Cough - Shortness of breath - Loss of appetite - Pain and purulent discharge from the ear - Urinary infection

Row	clinic	Sickness
21	infants Ophthalmology	Examination of the eyes of infants under six months who are admitted to the NICU department of this center
22	Psychiatric	Anxiety-depression-anger control-madness-manic-antisocial
23	Traditional medicine	Modification of nutrition and lifestyle - prescription of medicinal plants and herbal medicines - manual treatment methods include: Cupping - fan - leprosy - leech therapy - enema -
24	Oncology	Patients who have been referred to this clinic for chemotherapy by other doctors for breast cancer
25	Anesthesia	Preoperative anesthesia consultation
26	Gastroenterology	Stomach-liver disorders Endoscopy-colonoscopy
27	Pediatric surgery	All pediatric surgeries - hernia - circumcision - undescended testicles - cleft palate - intestinal and anal problems